



Enjoy improved access to your pension benefits through our new administrator Alight Solutions!

It all begins September 1, 2020.

On September 1, Alight Solutions will become the new administrator for the **Consolidated Roche Retirement Plan**.

As a result of our transition to Alight, you'll have a new phone number to call for faster, more responsive assistance, and a new website for viewing and managing your Roche pension benefits with ease. To access Alight's UPoint® website, log on to <https://digital.alight.com/roche>.

New Site. New Tools. Easy Benefits Access.
Anytime, Anywhere.

See inside for details.



Alight Solutions and You—Better Together

Beginning September 1, 2020, you'll be able to access your Consolidated Roche Retirement Plan benefits—both online and by phone—through Alight Solutions.

Please note: The upcoming transition to Alight will have no impact on your current benefits. The only thing that's changing is how you access your benefits online and by phone, which—as you'll find—will be a much better experience.



By phone (effective September 1)

Have questions? Get personalized assistance from an Alight Service Center representative. Call (833) 882-3585 (within the U.S.) between 9 a.m. and 9 p.m. Eastern Time, Monday through Friday (outside the U.S., call +1 (669) 210-8658).



Online (effective September 1)

Here's what you'll soon experience when you log on to the UPoint website at <https://digital.alight.com/roche>:

- Online navigation that's intuitive, user-friendly and accessible from your computer, tablet or mobile device
- Access to robust online tools and resources to help you make well-informed benefit decisions

Alight Solutions
Pension and Post-Employment
Healthcare Administrator



Roche

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Log on to <https://digital.alight.com/roche>



UPoint: Your One-Stop Benefits Shop

In addition to giving your pension benefits a fresh, new look, UPoint offers a more streamlined approach for viewing and managing those benefits—from work, home or on the go—making it easy and convenient to stay connected.

Getting Started on UPoint

Using UPoint is a snap—simply follow these steps

- The first time you log on to <https://digital.alight.com/roche>, select or tap **New User?** from the login page to register by setting up security questions and creating a user ID and password. (You'll only need to do this on your first visit.)
- For future visits from work or at home, enter the user ID and password you created when you registered. If you forget your login credentials, select **Forgot User ID or Password?** and follow the instructions.
- To access your benefits on the go, visit the Apple or Google app store and download the **UPoint Mobile HR** app onto your smartphone or tablet. Once you install and open the app, select "Roche" as your employer and enter your user ID and password. Going forward, just tap the **UPoint HR** icon and log on.



A Word About Security

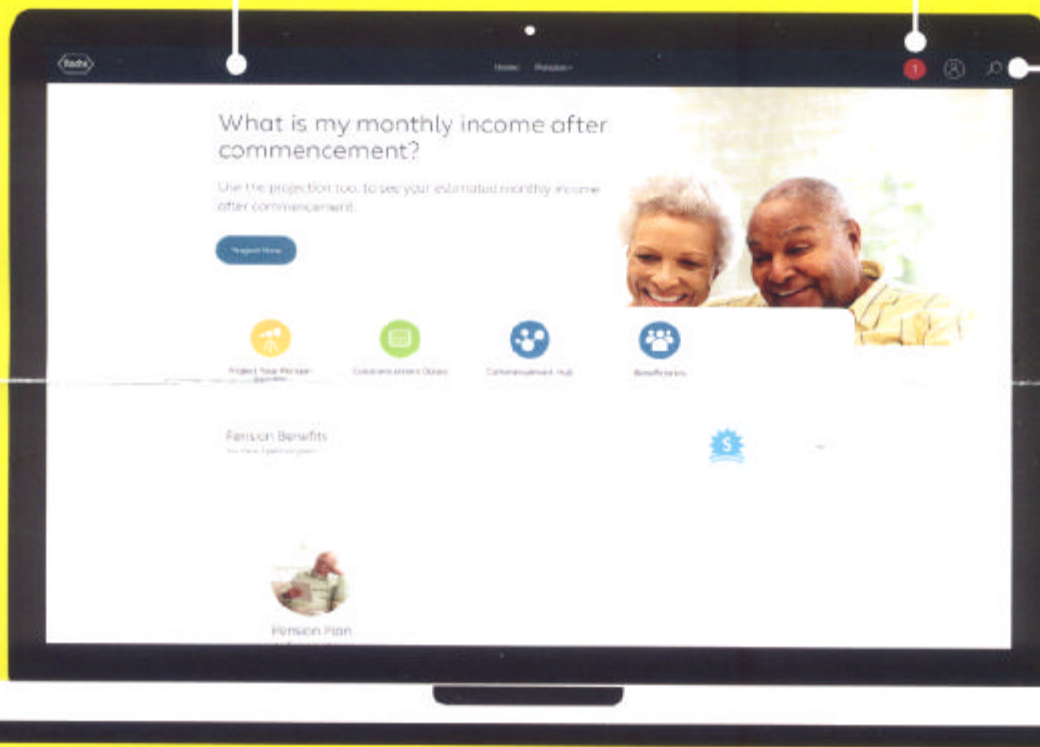
Because maintaining the privacy and security of your personal information is so critical, UPoint uses the strongest Internet encryption methods available, stores all your data in a secure location and automatically logs you off after an extended period of inactivity.

UPoint Is All About YOU

It's true. See for yourself by taking a quick tour.

Navigation menu. Use the clearly labeled tabs at the top of the page to quickly navigate to content, tools and helpful resources.

Message Center. In the top right corner, you'll see a "Messages" button that will alert you to new information or any benefit actions you need to take.



Search. No time to look for the tile or menu you need? Type the name of a benefit or other topic into the search bar. As you type, search results and suggestions will appear.

**Get ready for a better
benefits experience, both
online and by phone!**



**Coming your way
September 1, 2020.**

The information in this mailer does not represent a contract with any employee, former employee or Plan member and is not a guarantee of eligibility or benefits under the Consolidated Roche Retirement Plan. The rules regarding your eligibility and benefits under the Plan (if any) will be determined by the legal documents that govern the Plan. Refer to the Plan's Summary Plan Description on <https://digital.alight.com/roche> or call Alight for a copy. The Plan sponsor reserves the right to amend or terminate the Plan at any time and without prior notice to the extent permitted by law.

UPoint is a registered trademark of Alight Solutions, LLC.
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